Installation Guide for HemaTrax®-CT
V 3.5
November 2018

What's Included

HemaTrax-CT 3.5 CD
USB License Key
Installation Guide

Note: The USB license key must remain with the computer that is running HemaTrax-CT. You will not be able to print a label without the key installed.

Installing HemaTrax-CT

1. Insert the provided HemaTrax-CT CD. The installation should begin automatically. There will be a warning before certain files are being installed as there is a long pause and the computer may seem unresponsive.
2. Once successfully installed, insert the USB key into the computer. It will light up when recognized by Windows.
3. Keep your USB key installed on that computer. Without it, HemaTrax-CT will not print.
4. Start HemaTrax-CT.

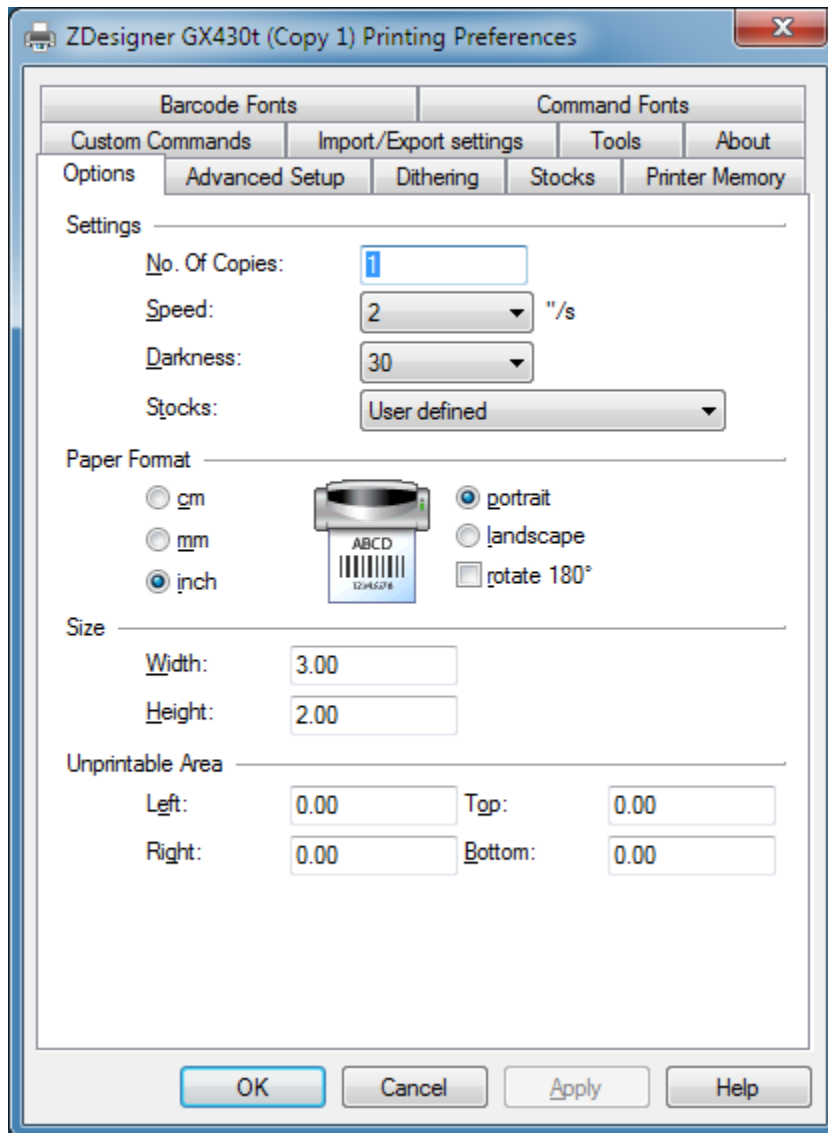## Configuring the Windows Driver for HemaTrax-CT

HemaTrax-CT 3.0 or higher use Windows native drivers to print.

Installing the Zebra Windows Driver

Please follow the quick start guide included with the Zebra G series printer for installing a windows driver. For best compatibility, select the ZDesigner driver.

Configuring the Zebra driver for HemaTrax-CT

1. Make sure HemaTrax-CT is closed.
2. Navigate to the Printers and Faxes or Devices and Printers folder.
3. Right click on the newly installed driver and select Printing Preferences.
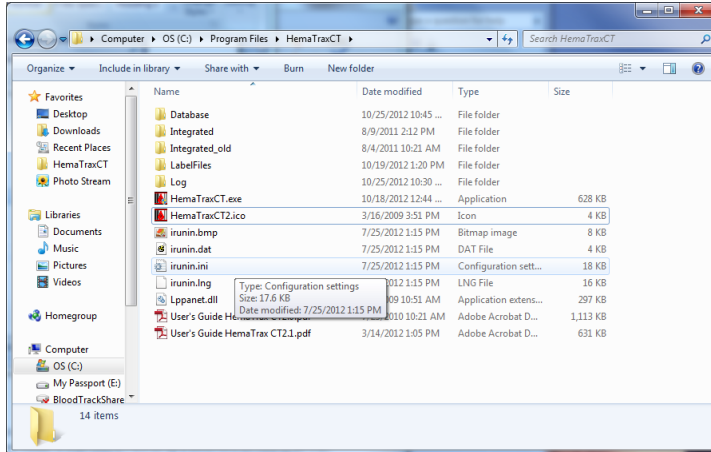
4. Change the Speed option to 2"/s
5. Change the Darkness to 30. If the resulting print is too dark, reduce the number to achieve the proper darkness.
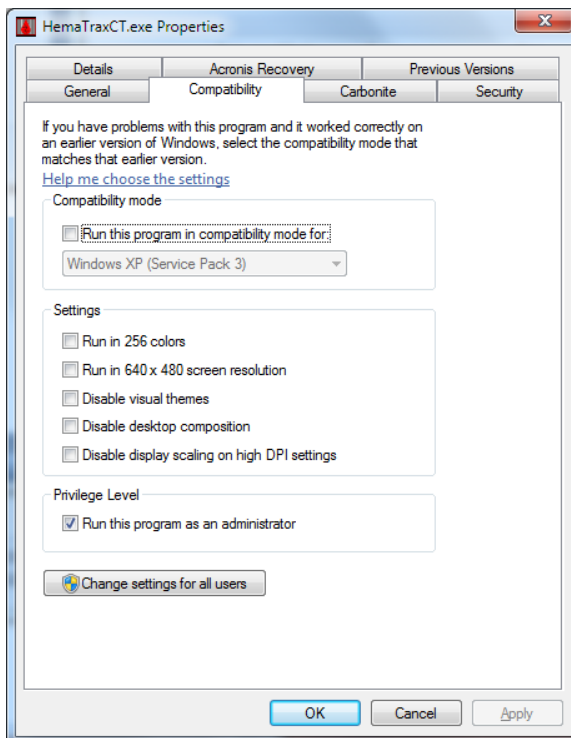6. Select Apply. Then OK.
7. Start HemaTrax-CT.

Set Administrator Access for HemaTrax-CT in Windows 7 or Higher

If you are running Windows 7 or higher, you must set HemaTrax-CT to run as an Administrator. Follow the steps below to enable this.

1. In Windows Explorer go to c:\Program Files\HemaTraxCT

2. Find the file named HemaTraxCT.exe (it may not have the .exe, but the file type will say Application). Right click on that file and select Properties

3. Select the Compatibility tab

4. Check the option "Run this program as an administrator" under Privilege Level

5. Apply and OK out of the screen.

6. You may also need to repeat the process for the HemaTrax-CT desktop shortcut.

Required Read/Write Access

The software requires read/write or modify access to two locations on the hard drive.

C:\Program Files\HemaTraxCT
And
C:\ProgramData\HemaTraxCT

If you are receiving errors at startup verify permissions are set.