

CASE STUDY

WORKFLOW EFFICIENCIES

Digi-Trax is a national company dedicated to delivering healthcare compliant labeling and workflow solutions through proprietary software and industry-leading hardware/supplies. Operating as the healthcare division of FineLine Technologies, Digi-Trax prioritizes customer satisfaction with our consultative approach and technical support, ensuring customers receive tailored solutions for their facility needs. Since 1986, Digi-Trax has been committed to providing workflows that optimize processes, eliminate labeling errors, and enhance patient safety.

WELLSKY OVERVIEW

WellSky is a technology company advancing human wellness worldwide. Our software and professional services address the continuum of health and social care - helping business, organizations, and communities solve tough challenges, improve collaboration for growth, and achieve better outcomes through predictive insights that only WellSky solutions can provide.

SITUATION

WellSky needed a reliable way to help cellular therapy programs manage highly regulated, high-stakes labeling workflows. These programs depend on precise chain-of-custody tracking, accurate specimen identification, and strict compliance with standards like ISBT 128. Many therapy centers struggled with inconsistent labeling tools or manual workarounds that introduced risk, inefficiency, and compliance gaps. WellSky required a trusted partner that could deliver proven, healthcare-grade labeling software tightly integrated with their cellular therapy management platform.

SOLUTION

Digi-Trax partnered with WellSky to embed our industry-recognized HemaTrax-CT compliant labeling software directly into their workflow. The solution provided standardized, ISBT 128-compliant label templates, automated data population, and seamless interoperability with WellSky's cellular therapy system. By combining WellSky's workflow engine with Digi-Trax's regulatory-grade labeling capabilities, therapy centers gained a unified, error-reducing labeling process built specifically for cellular therapy needs.

RESULT

Therapy centers now produce fully compliant labels directly from the WellSky platform with accuracy, consistency, and minimal manual entry. The integration reduces labeling errors, strengthens chain-of-custody integrity, and improves overall operational safety. With Digi-Trax's compliant labeling software powering the identification side of the workflow, WellSky clients benefit from a more efficient, standardized, and audit-ready cellular therapy process.



CHALLENGES

- Need for ISBT 128 compliant labeling
- Risk of labeling errors or inconsistencies
- Manual processes slowing cellular therapy workflows

SOLUTION

- Integrated labeling software
- Standardized label templates
- Automated data population from WellSky

BENEFITS

- Stronger compliance and traceability
- Reduced manual entry and errors
- Streamlined, safer therapy workflows